We are continually looking for ways in which to improve our library services to you. Your assistance, through completion of this survey, can help us meet that goal. Please circle ( ) the answer that applies to each of the following questions.

Ease of contacting us

Easy Average Difficult

Courtesy of the library staff

Excellent Good Fair Poor

Staff returns telephone messages in a timely manner

Excellent Good Fair Poor

When you contact the library, do you receive the assistance or material you request?
Are the titles you request sent from the Atlanta Distribution Center (GLASS) within 5 – 7 days?

Always  Sometimes  Never

Quality of the service for problems with cassette players, digital players and headphones

Excellent  Good  Poor

What is the serial number on your machines?

Cassette _______________ and/or Digital ________________

Content and quality of the Monthly Newsletter

Excellent  Good  Poor

Book titles we select for you

Excellent  Good  Poor

Number of books we send you

Too many  Not Enough  Just right

Completeness and condition of the books you receive
Excellent     Good     Poor

Do you order books using our online catalog?
   Yes    No

Do you have a computer that you can download digital books from?
   Yes    No

Would you like to share your email address with us?

________________________________________________

Have you taken a “virtual” tour of the Southwest Georgia Library for Accessible Services at www.swgrl.org/handicap.php?
   Yes    No

What do you like most about our services?
   Comments:_______________________________________  
   __________________________________________________ 
   __________________________________________________ 
   __________________________________________________ 
   __________________________________________________ 
   ________________________________________________

How could we improve our services?
   Comments:_______________________________________  
   __________________________________________________ 
   __________________________________________________ 
   __________________________________________________ 
   __________________________________________________ 
   ________________________________________________
Please feel free to provide any additional comments about the Library for the Blind and the services we provide.

Southwest Georgia Library for Accessible Services (SWGLAS)
The SWGLAS outreach team travels to 22 counties spreading the word about services and programs provided by the SWGLAS. In partnership with your local librarians, can make presentations, show you how to use the downloadable books or create a deposit for your institution or agency. If your church, hospital, social agency, civic group, senior center, etc. would like more information about visiting or to present a program please contact us at 1-800-795-2680 to schedule a visit.

If you would like to share your opinion on the upcoming changes to the organization of Georgia Libraries for Accessible Statewide Services and how it would impact you, a list of legislative contacts is listed below:

**Legislative Contacts**

Governor Nathan Deal

206 Washington Street  
Suite 203, State Capitol  
Atlanta, GA 30334  
404.656.1776 (phone)  
404.657.7332 (fax)

Senator Dean Burke (District 11: Colquitt, Decatur, Early, Grady, Miller, Mitchell, Seminole, Thomas)

1500 East Shotwell Street  
Bainbridge, GA 39819
229.243.6267 (phone)  Atlanta, GA 30334
404.656.0040 (Office)
404.657.7266 (Fax)
305-A Coverdell Legislative Office
Building
Dean.Burke@senate.ga.gov

Senator Tim Golden (District 8: Brooks, Echols, Lanier, Lowndes, Thomas)

110 Beacon Hill  121-G State Capitol
Valdosta, GA 31602  Atlanta, GA 30034
229.241-1284 (phone)  404.656.7580 (office)
229.241.7732 (fax)  404.651.6767 (fax)
tim.golden@senate.ga.gov

Senator John Crosby (District 13: Lee and Worth)

PO Box 891  302-A Coverdell Legislative Office
Tifton, GA 31793  Building

Senator Freddie Powell Sims (District 12: Baker, Calhoun, Clay,
Dougherty, Mitchell, Quitman, Randolph, Terrell, Webster)

5377 Goose Hollow Road  110-A State Capitol
Albany, GA 31742  Atlanta, GA 30334
404.463.5259 (phone)
404.463.2279 (fax)
Freddie.sims@senate.ga.gov

Representative Ellis Black (District 174: Echols and Lowndes)

5900 Jumping Gully Road  607-A Coverdell Legislative Office
Valdosta, GA 31601  Building
229.559.1592 (fax)  Atlanta, GA 30334
404.656.0287 (office)
ellis.black@house.ga.gov

Representative Amy Carter (District 175: Brooks, Lowndes, Thomas)
Representative Winfred Dukes (District 154: Baker, Dougherty, Miller, Seminole)

920 Highland Avenue  
Albany, GA 31701  
229.883.8537 (office)  
229.883.2188 (fax)  
411-H Coverdell Legislative Office Building  
Atlanta, GA 30334  
404.656.0126  
winfred.dukes@house.ga.gov

Representative Carol H. Fullerton (District 153: Dougherty)

639 Fifth Avenue  
Albany, GA 31701  
229.436.6854 (fax)  
409-B Coverdell Legislative Office Building  
Atlanta, GA 30334  
404.656.0116  
carol.fullerton@house.ga.gov

Representative Gerald Greene (District 151: Calhoun, Clay, Dougherty, Early, Quitman, Randolph, Terrell, Webster)

Route 3, Box 316  
Cuthbert, GA 39840  
229.732.2973 (fax)  
507-D Coverdell Legislative Office Building  
Atlanta, GA 30334  
404.656.0202 (office)  
gerald.greene@house.ga.gov

Representative Jay Powell (District 171: Colquitt, Decatur, Mitchell)

PO Box 188  
Camilla, GA 31730  
229.336.3962 (office)  
401-C State Capitol  
Atlanta, GA 30334  
404.656.7855  
jay.powell@house.ga.gov

Representative Ed Rynders (District 152: Lee, Worth)
Representative Dexter Sharper (District 177: Lowndes)

19 Sharper Circle
Valdosta, GA 31601

Representative Jason Shaw (District 176: Lanier, Lowndes)

39 Valdosta Road
Lakeland, GA 31635

Representative Darlene Taylor (District 173: Decatur, Grady, Thomas)

PO Box 6580
Thomasville, GA 31758

Representative Sam Watson (District 172: Colquitt, Thomas)

PO Box 3914
Moultrie, GA 31776
U.S. Representative Sanford Bishop (District 2: Baker, Calhoun, Clay, Decatur, Dougherty, Early, Grady, Lee, Miller, Mitchell, Quitman, Randolph, Seminole, Terrell, Webster)

2429 Rayburn HOB
Washington, DC 20515
Phone: 202-225-3631

235 West Roosevelt Avenue
Albany Towers, Suite 114
Albany, GA 31701
229.439.8067 (phone)

U.S. Representative Jack Kingston (District 1: Echols, Lanier, Lowndes)

2372 Rayburn HOB
Washington, DC 20515
202.225.5831 (phone)

1510 Newcastle Street,
Suite 200
Brunswick, GA 31520
912.265.9010 (phone)

U. S. Representative Austin Scott (District 8: Brooks, Colquitt, Lowndes, Thomas, Worth)

519 Cannon HOB
Washington, DC 20515
202.225.6531 (phone)

127-B North Central Avenue
Tifton, GA 31794
229.396.5175 (phone)

U. S. Senator Johnny Isakson

131 Russell Senate Office Building
Washington, DC 20510
202.224.3643 (phone)

One Overton Park,
Suite 970
Atlanta, GA 30339
770.661.0999 (phone)

Senator Saxby Chambliss

416 Russell Senate Office Building
Washington, DC 20510
202.224.3521 (phone)

100 Galleria Parkway,
Suite 1340
Atlanta, GA 30339
770.763.9090 (phone)

3633 Wheeler Road, Suite 270
Augusta, GA 30909
706.650.1555 (phone)

300 Mulberry Street, Suite 502
Macon, GA 31201
478.741.1417 (phone)

585 South Main Street
PO Box 3217
Moultrie, GA 31776
229.985.2112 (phone)

Southwest Georgia Library
For Accessible Services
Southwest Georgia Regional Library
301 South Monroe Street
Bainbridge, GA 39819
Free Reading Matter
F/T Blind & Handicapped
U. S. Mail
Do Not Cancel

Hours:
Monday 9am to 8pm
Tuesday 9am to 6pm
Wednesday 9am to 6pm
Thursday 9am to 7 pm
Friday 9am to 6 pm
Saturday 9am to 4 pm
Information presented in this newsletter will be provided in alternative formats upon request.

Online Catalog for ordering library books: http://webopac.klas.com/glass
Call the library for your log-in and password.

NOTE: Please submit information or news that you would like to share to Kathy Hutchins or Arlene Freeman.